

# Questions to ask organisations about your child's safety

## 1 Are your staff/volunteers screened, background checked & child safe trained?

Organisations need to have processes in place for employing the staff and volunteers who are looking after your children. This includes screening and training.

## 2 Do you have a child safe policy & code of conduct?

A child safe policy is the organisations' commitment to children's safety. The code of conduct will tell you the behaviour expected of the staff and volunteers who are looking after children.

## 3 How do you go about involving children in your decision making processes?

Children need to be given a voice in the organisation especially in the area of their own safety. You should check how the organisation does this.

## 4 How and where do you store my data?

Storing data is critical and this includes photographs of your child. It's important that you know where and how they store this data.

## 5 How does a child make a complaint & what is your process for responding?

Children need to know how to make a complaint. If they notice an unsafe practice or if they feel uncomfortable or unsafe around a staff member or volunteer, they need to know who to tell. If a complaint is made, the organisation must have a process in place to respond to it.

## #aretheysafe